

## REMARKS

In response to the above identified Final Office Action, Applicants have amended their application and respectfully request reconsideration thereof.

### *Amendment of Claims*

Responsive to a telephone interview with the Examiner on June 16 and with regard to specific discussions between the Examiner and the Applicants, claims 29, 35 and 40 have been amended to add the limitation, "telephony server". Support for this amendment can be found on Page 12, lines 18-19 and in Figure 4 of the specification.

Claims 34, 35, 38, 39 and 45 have been amended to improve form.

Applicants believe that all rejections presented in the Final Office Action have been fully addressed and withdrawal of these rejections is respectfully requested. Applicants furthermore believe that all claims are now in a condition for allowance, which is earnestly solicited.

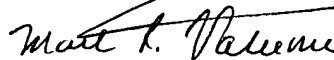
If there are any additional charges, please charge Deposit Account No. 02-2666.

If a telephone interview would in any way expedite the prosecution of the present application, the Examiner is invited to contact Mark R. Vatuone at (408) 947-8200.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated: 7/7, 2004



Mark R. Vatuone

Reg. No. 53,719

12400 Wilshire Blvd.  
Seventh Floor  
Los Angeles, CA 90025-1026  
(408) 947-8200